

Cousineau, Melanie

From: Robert, Stephanie
Sent: January 21, 2020 10:43 AM
To: Salituri, Jason
Subject: RE: Meeting
Attachments: FW: GCcoworking

Hi Jason!

Are you talking about the GC rooms at L'Esplanade? I actually don't have access ... You would need to create an account with them. I've attached an email with instructions, if you feel like signing up.

Sorry I'm not more helpful! Were there no boardrooms available at SRS?

Stephanie Robert
613-952-8655

From: Salituri, Jason <Jason.Salituri@cbsa-asfc.gc.ca>
Sent: January 21, 2020 10:24 AM
To: Robert, Stephanie <Stephanie.Robert@cbsa-asfc.gc.ca>
Subject: Meeting

Hi Stephanie,
GC Colab – can you help me get a meeting room???? I heard you have access ;-)
Likely way to late in the game, but we are looking for a meeting room for Monday 27th (1pm to 4). We have between 8 & 10 participants.
Any help is appreciated!!
Cheers
Jason

Cousineau, Melanie

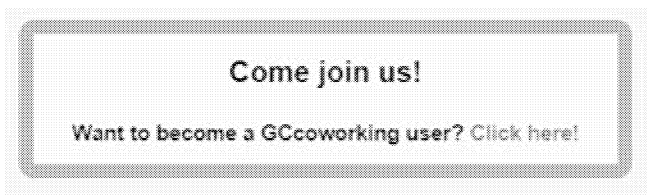
From: Roach, Lisa
Sent: January 21, 2020 10:41 AM
Subject: FW: GCcoworking
Attachments: User_Onboarding_Form_updated.pdf

From: Roach, Lisa
Sent: January 13, 2020 11:19 AM
To: Salmon-Bélisle, Rachel <Rachel.Salmon-Belisle@cbsa-asfc.gc.ca>
Subject: GCcoworking

Hi Rachel,

Here is the info: <https://www.gcpedia.gc.ca/wiki/GCcoworking>

To get started, just click on this at the bottom right hand of the page



This is the spot in Gatineau (480 Boulevard de la Cité). Might be closer to you.
<https://www.gcpedia.gc.ca/wiki/GCcoworking/Gatineau>

Let me know if you need any help!
Lisa

GCcworking User Access Request Form Instructions

Before completing the form



1. Confirm if your department is an early adopter

For the duration of the pilot project, the GCcworking sites are currently only available to the GCcworking early adopters. If your department is not included in this list, unfortunately you cannot participate at this time. You can, however, speak to your management about integrating change management to move towards readiness for participation at a later date.

Phase 1 Adopters		Phase 2 Adopters		Phase 3 Adopters	
✓ CBSA	✓ PSPC	✓ DFO	✓ PCO	✓ CFIA	✓ StatCan
✓ CSPS	✓ SSC	✓ INFC	✓ PHAC	✓ ISED	✓ TBS
✓ ECCC	✓ CRA (Toronto)	✓ HC		✓ PCH	✓ WAGE
✓ NRCan					



2. Talk to your manager

Have a discussion with your manager on how GCcworking might be beneficial for you and your team. Make sure to have this discussion before going through the onboarding process. You will need your manager's electronic signature once you have completed the form.



3. Take a selfie! (Or ask a colleague to help you strike a pose!)

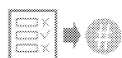
No, this is not a mistake! It's your time to shine! In order to save you the trouble of having your picture taken at PSPC HQs, we are accepting selfies, as long as they respect these requirements:

Technical requirements

- ✓ Maximum size of 6 Mb.
- ✓ Format must be *jpg* format. For example: photo.jpg
- ✓ Photo should be in full colour and of high quality to avoid any visible pixels.
- ✓ Head should be positioned directly facing camera, centred. Photo should capture from slightly above top of hair to middle of chest.
- ✓ No other person or object should be partially or fully in the picture with you.
- ✓ You should be in clear focus and distinguishable from the background. Solid colour backgrounds are best.
- ✓ No photo filters may be used. Brightness and contrast should be adjusted to present you and the background accurately. Colour should reproduce your natural skin tones.

Picture Requirements

- ✓ Your features should be clearly evident in the photo. Lighting should be adjusted to avoid shadows on your face or the background, red eye, or any glare on eyeglasses.
- ✓ Your eyes must be open and looking at the camera. Glasses must not be tinted unless worn daily for medical purposes.
- ✓ Hats and head coverings must not be worn for the photograph unless it is worn daily for religious beliefs or medical reasons. Your full face must be clearly visible and the head covering must not cast any shadows on your face. Please [contact the GCcworking team](#) if you wear head coverings that also cover your face for religious or medical reasons.
- ✓ Photo must be taken recently and must be in likeness of your current appearance.
- ✓ Have a natural expression—smiling is allowed! 😊



4. Complete the User Intake Survey

As this is a pilot project, we will be gathering metrics to rate the success of GCcworking. Prior to onboarding you for GCcworking, we require you to complete the User Onboarding Survey in order to establish a baseline set of data from our participants. This one-time survey is quick and easy to complete. Once completed, you will receive a confirmation number. Please save it as you will need it later on. [The survey can be accessed here.](#)

How to complete the User access request form



START BY FILLING THE FOLLOWING:

DEPARTMENT: Select your department from the list of early adopters.

USER NAME: Please ensure that you provide your full name as it is identified on your Government of Canada issued security pass. [Ex: Doe, Jane]

DATE OF BIRTH: Display your date of birth as DD/MM/YYYY. This information is important to confirm the validity of your reliability status with your department security office.

WORK E-MAIL ADDRESS: Provide your Government of Canada e-mail address.

MOBILE PHONE NUMBER: Provide your mobile phone number.

TYPE OF MOBILE PHONE: Please choose from the list. Instructions will be sent depending on what device you are using.

USER INTAKE SURVEY CONFIRMATION NUMBER: Enter the confirmation number you received upon completing the survey.

ACCESSIBILITY REQUIREMENTS: You are required to self-identify any accessibility requirements that you may have prior to using a GCcworking site. We are committed to providing accessible GCcworking sites and will answer 48 hours to confirm that we are able to meet your needs.

AT THIS POINT, SAVE THE FORM TO YOUR DESKTOP IN ORDER TO SEND IT TO YOUR MANAGER:

MANAGER APPROVAL: It is your responsibility to obtain your manager's approval to use GCcworking sites. Please submit them your filled form by email in order to get their approval. Your reporting functions remain with your manager regardless of where you are working.

ONCE YOUR MANAGER SENDS YOUR FORM BACK:

PERSONNEL SECURITY VALIDATION: You need to have a valid security clearance in order to access the GCcworking sites. Your Departmental Personnel Security will be able to validate and provide the expiration date. Please submit your filled form (with manager signature) by email in order for them to proceed with the validation. **To find your Departmental Personnel Security e-mail address, consult the contact list on page 3.**

ONCE YOU RECEIVE THE FORM BACK FROM SECURITY:

USER GUIDELINES: Please take the time to read the [user guidelines](#).

USER SIGNATURE: By signing this box, you confirm that you have provided all of the correct information, understand and consent to the user guidelines. Do not sign until you have gathered your manager and security signatures.

YOU ARE NOW READY TO SUBMIT YOUR FORM!

Click on the *submit* button once all fields are completed and have gathered all the required signatures. **Do not forget to attach your selfie!** If you are unable to use e-signatures, please scan your form and send it to TPSGC.cotravailGC-GCcworking.PWGSC@tpsgc-pwgsc.gc.ca



After submitting the form

You can expect to receive two separate e-mails from us, confirming your access to GCcworking within three business days:

GCCWORKING ACCESS PASS: When your pass is ready, you will receive an e-mail from TPSGC.cotravailGC-GCcworking.PWGSC@tpsgc-pwgsc.gc.ca with details on how to use it.

ARCHIBUS USER ACCOUNT FOR RESERVATIONS: You will receive your account information for the workstation reservation system via e-mail. This will allow you to book a work point or meeting room at your preferred GCcworking location. For additional support or special requests, you will need to contact the [GCcworking team](#) directly and your coPro will guide you in accessing the available services.



Please complete form and submit to the GCcoworking group at TPSGC.CotravailGC-GCCoworking.PWGSC@tpsgc-pwpsc.gc.ca

USER ACCESS REQUEST FORM

PART 1 - TO BE COMPLETED BY USER AND/OR SUPERVISOR

Section 1.1 - User Information

Department	
User's Full Name (Last, First)	
Date of Birth (DD/MM/YYYY)	
Work E-Mail Address	
Mobile Phone Number (xxx-xxx-xxxx)	
Type of Mobile Phone	
User Intake Survey Confirmation Number	
Do you have any accessibility requirements?	
If yes, please specify:	

Section 1.2 - Management Approval

Manager's approval to participate in GCcoworking - <i>please use an electronic signature</i> Manager's name _____ Manager's e-mail address _____	
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Section 1.3 - Personnel Security Validation (Please refer to contact list on page 3)

Personnel Security confirms that the employee has a valid reliability status - <i>please use an electronic signature</i> Security clearance valid until: _____	
PerSec contact name and title	PerSec contact e-mail address

PART 2 - GENERAL GUIDELINES FOR FACILITY & SPACE USE

Section 2.1 - General User Guidelines for Facility & Space Use

[You can find the GCcoworking User Guidelines on our GCpedia page](#)

Section 2.2 - User Consent

I have read and agree to abide by the GCcoworking User Guidelines and certify that the information I submit is true and correct - <i>please use an electronic signature</i>

Once FULLY completed, click here to submit your form to the GCcoworking team

Do not forget to attach your selfie!

Personnel Security Contacts

You will find below a list of Departmental Personnel Security contacts to whom you can send your form in order to validate your security status.

When submitting your form for an electronic signature, please make sure to have GCcworking/cotravail GC in the subject line.

Canadian Border Services Agency - CBSA

HQ-Accommodation-Amenagement AC@cbsa-
asfc.gc.ca

Canadian Heritage - PCH

PCH.personnelsecurity-
securitedupersonnel.PCH@canada.ca

Canadian School of Public Service - CSPS

cspcs.securitysecurite.efpc@canada.ca

Environment and Climate Change Canada - ECCC

For employees located at 335 River Road:

ec.riverroadsecurite-riverroadsecurity.ec@canada.ca

For all other ECCC employees:

ec.securite-rcn-security-ncr.ec@canada.ca

Infrastructure Canada (INFC)

infrc.securityservices-servicesdesecurite.infrc@canada.ca

Shared Services Canada - SSC

ssc.gccworkingaccess-accesscotravailgc.spc@canada.ca

Statistics Canada - StatCan

statcan.modernworkplace-
milieudetravailmoderne.statcan@canada.ca

Natural Resources Canada - NRCan

nrcan.gccworking-cotravailgc.rncan@canada.ca

Public Services and Procurement Canada - PSPC

TPSGC.DGSDSMFiltrageSecurite-
DOBCSDSecScreening.PWGSC@tpsgc-pwgsc.gc.ca

Treasury Board Secretariat - (TBS)

Services-TBS-
SCTPersonnelsecurity/Securitedupersonnel@tbs-
sct.gc.ca

Your Departmental Personnel Security contact is not on this list yet?

You can reach out to your Unit Security Officer who will be able to direct your request to the right resource.

You can also refer to the list of [GC Security Contacts](#).

Cousineau, Melanie

From: Salituri, Jason
Sent: January 20, 2020 09:28 AM
To: Trembath.Kristal
Cc: IN Training / Formation RI (IRCC)
Subject: RE: FSDP IRPA 2: CBSA International Region
Attachments: 2020-01-20 IRCC Presentation.pptx

Hi Kristal, here is the presentation I will use. Let me know if you need it in another format.
And, . I will arrive 15 mins early at reception. Thank you!
Jason

From: Trembath.Kristal <Kristal.Trembath@cic.gc.ca>
Sent: January 17, 2020 2:24 PM
To: Prémont, Jean-Christian <Jean-Christian.Premont@cbsa-asfc.gc.ca>; IN Training / Formation RI (IRCC) <IRCC.INTraining-FormationRI.IRCC@cic.gc.ca>; Salituri, Jason <Jason.Salituri@cbsa-asfc.gc.ca>
Subject: RE: FSDP IRPA 2: CBSA International Region

Hi Jean-Christian,

Thanks so much.

Have a great weekend,

Kristal

Kristal Trembath

Training Officer, International Network
Immigration, Refugees and Citizenship Canada / Government of Canada
Kristal.Trembath@cic.gc.ca / Tel: 873-408-0277

Agente de formation, Réseau international
Immigration, Réfugiés et Citoyenneté Canada / Gouvernement du Canada
Kristal.Trembath@cic.gc.ca / Tél.: 873-408-0277

From: Prémont, Jean-Christian [<mailto:Jean-Christian.Premont@cbsa-asfc.gc.ca>]
Sent: Friday, January 17, 2020 2:16 PM
To: IN Training / Formation RI (IRCC) <IRCC.INTraining-FormationRI.IRCC@cic.gc.ca>; Salituri, Jason <Jason.Salituri@cbsa-asfc.gc.ca>
Subject: RE: FSDP IRPA 2: CBSA International Region

Hi!

Please note that Jason Salituri will be presenting next week.

Regards,

JC

Jean-Christian Prémont

Gestionnaire
Opérations internationales
Politiques internationales et partenariats
Direction générale de la politique stratégique
Agence des services frontaliers du Canada | Gouvernement du Canada
Jean-Christian.premont@cbsa-asfc.gc.ca | Tél : 613-948-0584

Manager
International operations
International Policy and Partnerships
Strategic Policy Branch
Canada Border Services Agency | Government of Canada
Jean-Christian.premont@cbsa-asfc.gc.ca | Tel: 613-948-0584

-----Original Appointment-----

From: IN Training / Formation RI (IRCC) <IRCC.INTraining-FormationRI.IRCC@cic.gc.ca>
Sent: December 30, 2019 9:03 AM
To: IN Training / Formation RI (IRCC); Prémont, Jean-Christian; 'Maxime.Brodeur@cbsa-asfc.gc.ca'; Salituri, Jason
Subject: FW: FSDP IRPA 2: CBSA International Region
When: January 20, 2020 02:30 PM-04:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: IRCC CONF QC-Gat-70 Cremazie-04-4A009 CONF IRCC

Hi JC, please see below – request for CBSA IOD to present to FSDP.

-----Original Appointment-----

From: IN Training / Formation RI (IRCC) <IRCC.INTraining-FormationRI.IRCC@cic.gc.ca>
Sent: December 23, 2019 12:04 PM
To: IN Training / Formation RI (IRCC); 'Maxime.Brodeur@cbsa-asfc.gc.ca'; Salituri, Jason
Subject: FSDP IRPA 2: CBSA International Region
When: January 20, 2020 02:30 PM-04:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: IRCC CONF QC-Gat-70 Cremazie-04-4A009 CONF IRCC

Hi Max and Jason,
We are hoping someone is available to give a CBSA International Region overview to one of our FSDP groups (9 participants) during the second part of their in-class training. They've completed the first part of their IRPA training, practical training with CN and their overseas training assignment. Please note the session can be in English and/or French.

Thanks so much and happy holidays!

Kristal

Kristal Trembath

Training Officer, International Network
Immigration, Refugees and Citizenship Canada / Government of Canada
Kristal.Trembath@cic.gc.ca / Tel: 873-408-0277

Agente de formation, Réseau international
Immigration, Réfugiés et Citoyenneté Canada / Gouvernement du Canada
Kristal.Trembath@cic.gc.ca / Tél.: 873-408-0277



Canada Border
Services Agency

Agence des services
frontaliers du Canada



CBSA International Region

Presentation to IRCC

January 2020

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PROTECTION • SERVICE • INTEGRITY

Canada



Canada Border Services Agency



Agency Mission

To ensure the security and prosperity of Canada by managing the access of people and goods to and from Canada

- The CBSA provides integrated border services that support national security priorities and facilitate the flow of people and goods across the border.
- The CBSA administers more than 90 acts, regulations and international agreements that govern the admissibility of people, goods and plants and animals into and out of Canada on behalf of other federal departments and agencies, the provinces and the territories.



International Network (IN)

- Pushing the border outward so as to manage risks and threats at the earliest and farthest point from our physical border.
- Houses all assets deployed internationally.
- Critical program delivery arm of the Agency abroad performing activities throughout the border management cycle.
- Includes Operational Support Section, Capacity Building and all overseas posts.



Evolution of the International Network

2003

- Network managed by CIC
- Migration Integrity Officers (MIOs) with focus on immigration and irregular migration
- Reporting to Immigration Program Manager at Mission under a Foreign Service work description

2017

- April 1, 2017, the International Network began the transition to a new Hub and spoke management model
- 3 Regional Directors, International Network Managers and Liaison Officers

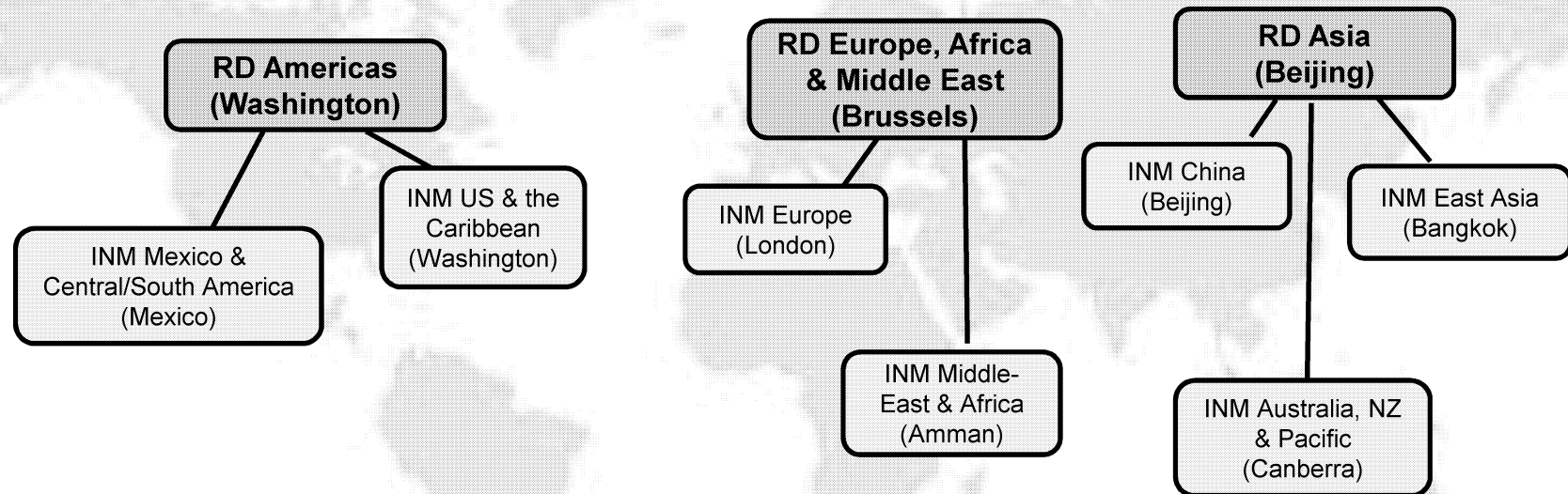


International Region Priorities

Drivers						
Pre-Border Operations	Enforcement and Intelligence Priorities		Strategic Engagement		Government of Canada Priorities	
Objectives						
Interdict and Prevent <ul style="list-style-type: none">Deliver on the Agency's Enforcement and Intelligence Priorities across the full mandate (national security, irregular migration, drug smuggling, trade fraud, IRPA enforcement support, etc.)Align information collection with targeting		Facilitate and Influence <ul style="list-style-type: none">Facilitate legitimate travellers and goods and international tradeIncrease partners capacity, skills and knowledge of sound border managementSupport the GOC response to international crises and implementation of large-scale initiatives		Exchange and Inform <ul style="list-style-type: none">Develop and maintain relationships and actively support modern border managementShare best practices on border managementCollaboration with the likeminded partners (e.g.M5/B5)Share information on border related risks		
Priority Activities						
<ul style="list-style-type: none">Identify and interdict high-risk travellers and goods at the earliest point in the travel and trade continuumWork jointly with the National Targeting Centre (NTC) to develop pre-arrival threat identification indicatorsProvide logistical support to the removals program	<ul style="list-style-type: none">Implement the Joint Border Strategy with the RCMPWork closely with EIOD and the Regions on joint investigations and operationsDeliver the Agency's Document Integrity Programme	<ul style="list-style-type: none">Contribute to the advancement and finalization of bilateral agreements in support of the Agency's facilitation and security mandate (e.g. CMAAs, MRAs, removal MOUs).Train airline and foreign government officials on Canadian entry and document requirements for both travellers and goods	<ul style="list-style-type: none">Provide an agile, rapid response capability to assist with the evacuation of Canadian citizens and Permanent Residents during international crisesSupport the implementation of major GOC initiatives (e.g. visa impositions/lifts, eTA/IAPI, in-transit facilitation, TWOV expansion etc)	<ul style="list-style-type: none">Deliver Capacity Building projects that are in line with the Agency's International Strategic Framework and Government of Canada priorities.Support high-level visits of senior GOC and Agency officials □Support ongoing strategic partnerships and interventions in high-level meetings/organizations		
Corporate Priorities						
<ul style="list-style-type: none">Lead the integration of the International Network by the implementation of the Hub and Spoke management model and the new NHQ functional management structureContinue the development of a modernized HR regime focused on recruitment, training, ongoing support and reintegration of the Agency's staff deployed overseasEnhance alignment of the International Network with the Agency's International Strategic Framework, with Enforcement and Intelligence priorities and with Targeting priorities.Utilize performance outcomes and statistical information to realign the financial and human resources supporting the International Footprint						
Partners						
Customs and Immigration	Police	International Partners		OGDs and NGOs	Airlines	
Bilateral and International Mechanisms						
Law Enforcement Working Groups	Mutual Recognition Arrangements	Customs Mutual Assistance Agreement	Bilateral Cooperation Plans	Visits	Leveraging OGD Partners	Leverage International organisations/meetings



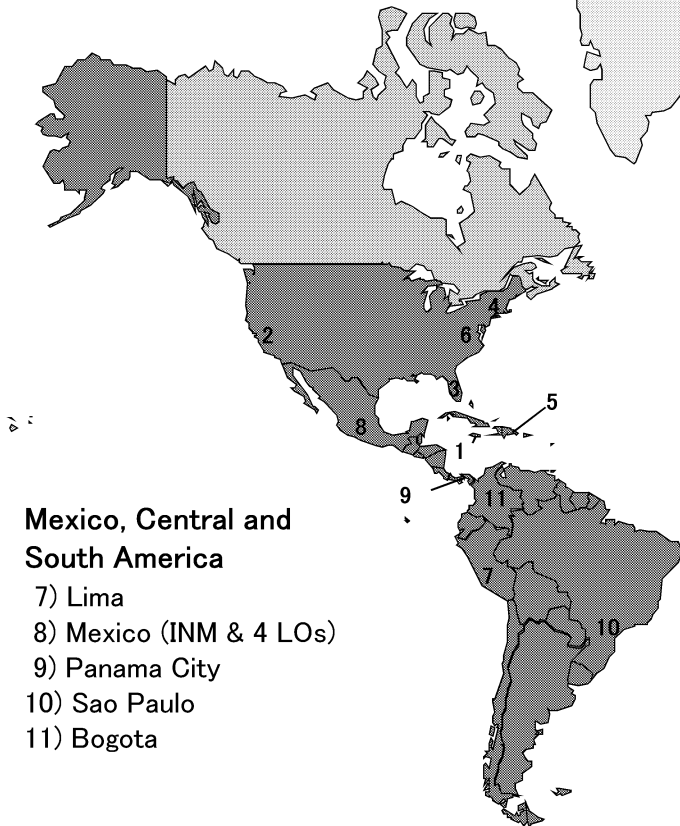
The Hub and Spoke Model



CBSA International Network 2019-20

USA and Caribbean

- 1) Kingston
- 2) Los Angeles
- 3) Miami
- 4) New York
- 5) Santo Domingo (2 LOs)
- 6) Washington, D.C.
(RD & INM & 3 TLOs)

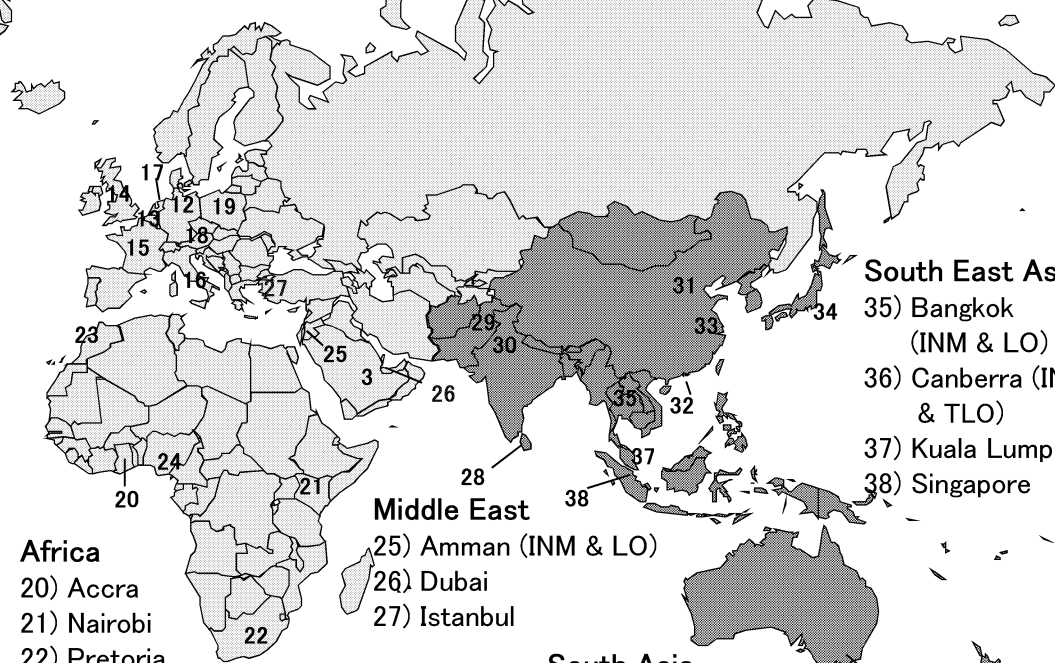


Mexico, Central and South America

- 7) Lima
- 8) Mexico (INM & 4 LOs)
- 9) Panama City
- 10) Sao Paulo
- 11) Bogota

Europe

- 12) Berlin (2 LOs)
- 13) Brussels (RD & LO)
- 14) London (INM & 2 LOs)
- 15) Paris (2 LOs)
- 16) Rome
- 17) The Hague
- 18) Vienna (2 LOs)
- 19) Warsaw



Africa

- 20) Accra
- 21) Nairobi
- 22) Pretoria
- 23) Rabat
- 24) Abuja

Middle East

- 25) Amman (INM & LO)
- 26) Dubai
- 27) Istanbul

South Asia

- 28) Colombo
- 29) Islamabad
- 30) New Delhi (2 LOs)

East Asia

- 31) Beijing (RD & INM & LO)
- 32) Hong Kong
- 33) Shanghai
- 34) Tokyo

South East Asia

- 35) Bangkok (INM & LO)
- 36) Canberra (INM & TLO)
- 37) Kuala Lumpur
- 38) Singapore

3 RD positions

7 INM positions

3 TLO positions

45 LO positions

32 Countries / 38 Locations

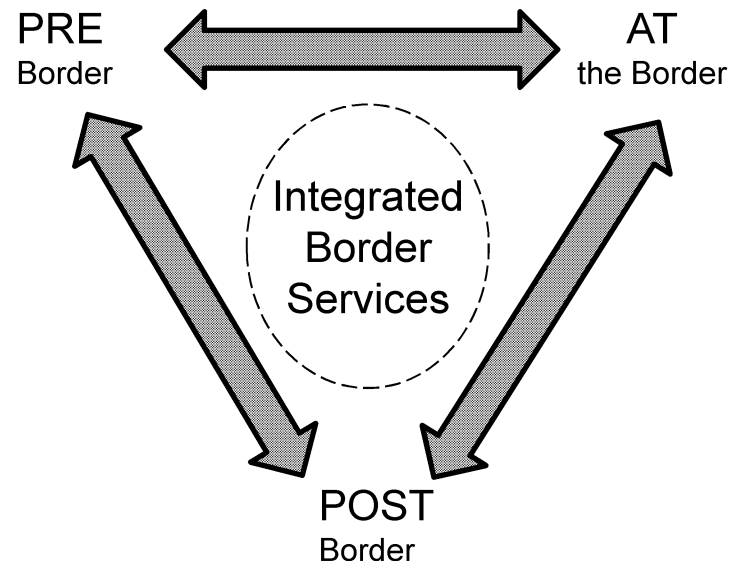


Key Principles

The International Network is a key element in the CBSA's efforts to 'push the border out.' This ensures that the Agency can manage risks and threats earlier in the travel continuum, and farther away from Canada's physical borders.

Pre-border Function

- Take part in a range of activities based on situational awareness, interdiction, disruption of irregular migration, fraud detection, supply chain security, national security.
- Respond to urgent or unexpected situations and events.



At-border Functions:

- Liaise with CBSA HQ, Regions, and Ports of Entry providing advance information and international situational awareness.
- Provide strategic information related to trends in migration and document fraud.

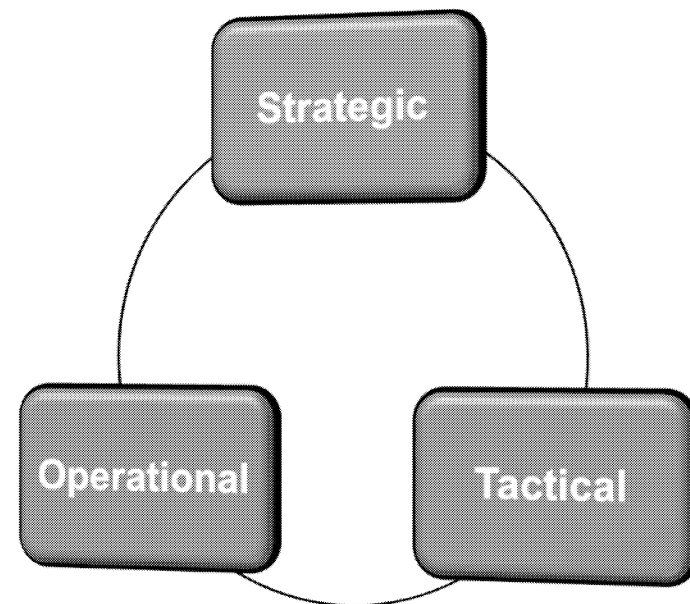
Post-border Activities

- Support investigations and removals.



Liaison Officer Mandate

- Liaison Officers (LOs) initiate and manage partnerships with international stakeholders (government and non-government) and be able to co-ordinate border integrity activities, to facilitate the exchange of information, and to present a common front in countering risks to border integrity.
- LOs help protect the integrity and security of the Canadian border through a range of strategic, operational and tactical activities related to:
 - Combating irregular migration
 - Support to airlines
 - Facilitation of Canadian citizens
 - Bilateral cooperation
 - Multilateral cooperation
 - Support to removal operations
 - Support to inland enforcement investigations
 - Customs and FPA
 - Information-Sharing
 - National Security
 - Crisis response
- Each LO is assigned an area of responsibility (AoR), for which they are responsible.





Activity: Interdiction & Airline Support

- Training on documents security and imposter detection to airport staff and local authorities
- Regular airport visits
- Check-in counter verifications
- Flight manifest consultations
- Boarding gate verifications
- Passenger interviews
- Database checks (entry/exit, travel history)
- Recommendation to the airlines
- Direct not to board (s.148)



Fraud

- Counterfeit TRVs and PR cards
- Manipulated travel documents
- Improperly obtained TRVs – false representation related to work and study permits
- eTA fraud – US PR card misuse
- Imposters
- Facilitators



Activity: Removals

Facilitate removals to or through host country

- Obtain local civil documents
- Negotiate with local authorities/airlines
- Find new removals routes
- Liaise between mission and HQ
- Monitor removal until “successfully removed”
- Input on Administrative Deferral of Removals (country conditions)
- Average 8,000-9,000 removals per year

CBSA Capacity Building Engagements

APPROVED	THEMATIC	FUNDING
BES CB Engagement: To support the GoC Border Engagement Strategy (BES) to advance cooperation with recalcitrant countries and secure documents for the removal process	Various	BES Internal Funding
Mexico and Guatemala: To advance border security, address irregular migration flows, advance risk management in the airport processing mode and promote coordinated border management	Irregular Migration and Contraband	ACCBP
Peru Phase II: To increase the Customs capacity to identify and intercept drug and currency smuggling through risk management and investigational techniques	Illicit Drugs	ACCBP
Responsive Fund - CBSA Support for Canadian Funded Projects: A general fund wherein CBSA Canada-based experts and/or Liaison Officers can support the delivery, monitoring and evaluation of ACCBP/CTCBP funded projects being implemented by international organizations	Various	ACCBP and CTCBP
ONGOING	THEMATIC	FUNDING
World Customs Organization (WCO): To contribute to the multilateral efforts of the WCO to promote the implementation of international standards and best practices.	Various	WCO
IN DEVELOPMENT	THEMATIC	FUNDING
United Kingdom Border Force (UKBF) Collaboration in Jamaica: To increase proficiency of Jamaican law enforcement officials to conduct maritime container examinations and execute effective arrest and detention powers.	Illicit Drugs / Officer Powers	UKBF
Detector Dog Advancements in the Americas: In collaboration with the WCO, to increase the capacity of existing detector dog programs in the Americas	Illicit Drugs	ACCBP
Sri Lanka Phase II: To increase the Immigration capacity to identify and intercept human smuggling ventures destined to Canada by revamping / developing a formalized risk management approach and formalized training program	Countering Human Smuggling	ACCBP HSE



Key contacts

Talal Dakalbab

Director General, International Region

Megan Imrie

Regional Director, Beijing

Brad Loynachan

Regional Director, Brussels

Benoît Chiquette

Regional Director, Washington

Mélanie Maisonneuve

Director, International Operations Division

Natacha Cormier

Manager, International Client Services

Katerine Cardin

Manager, International Network Performance and Development

Jean-Christian Prémont

Manager, International Network Operations



Click Add button, then Close this window. The browser will automatically refresh.
Cliquez sur le bouton "Ajouter" et ensuite fermez la fenêtre. Le navigateur se rafraichira automatiquement.

Any questions let me know!!!

Lawrence Hicks

Senior Program Advisor, Intelligence & Enforcement Branch
Canada Border Services Agency / Government of Canada
lawrence.hicks@cbsa-asfc.gc.ca / Cel : 613-797-3548

Conseiller principal des programmes, Direction générale du renseignement et de l'exécution de la loi
Agence des services frontaliers du Canada / Gouvernement du Canada
lawrence.hicks@cbsa-asfc.gc.ca / Tél. cell. : 613-797-3548